

# ADA PARATRANSIT ADVISORY COMMITTEE MEETING QUARTERLY MEETING THURSDAY, OCTOBER 17, 2024, AT 3:00 P.M.

# SIMI VALLEY SENIOR CENTER 3900 AVENIDA SIMI, SIMI VALLEY, CA 93063

#### **AGENDA**

- 1. Call to Order and Pledge of Allegiance
- 2. Roll Call
- 3. Agenda Review
- 4. Approval of Minutes: July 18, 2024
- 5. Report of ADA Advisory Committee Chair
- 6. Representative Reports
  - A. Mayor Fred Thomas
  - B. Deputy Public Works Director (Transit), Ben Gonzales
- 7. Public Statements

This time is allotted for anyone who wishes to make a public statement or comment on matters within the subject matter and jurisdiction of the ADA Paratransit Advisory Committee. Comments are limited to five minutes per speaker, to allow everyone the opportunity to be heard.

- 8. Reports:
  - A. Update on Passenger Statistics, Transit Supervisor, Eric Molina

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- 9. New Business
  - A. No show policy
  - B. Presentation of Microtransit Service
- 10. ADA Paratransit Advisory Committee Member Comments

This time is allotted for Committee members to make a statement or comment on matters within the subject matter and jurisdiction of the ADA Paratransit Advisory Committee, which may include announcements and/or requests for future agenda items.

- 11. ADA Paratransit Advisory Committee Coordinator's Report (Eric Molina)
- 12. Suggested Future Agenda Items
- 13. Adjournment
- 14. Next meeting: Thursday, January 16, 2025, 3:00 p.m.; Location: Senior Center.

Ronald K. Fuchiwaki Public Works Director

If any interested individual has a disability that may require accommodation to participate in this meeting, please contact Simi Valley Transit's Dial-A-Ride services at (805) 583-6464. Upon advance notification of the need for accommodation, reasonable arrangements will be made to provide accessibility to the meeting.

## **MEETING MINUTES**

#### 1. Call to Order

Karen Bobango called the meeting to order at 3:12 p.m.

## 2. Roll Call

Karen Bobango	Α
Ruth Lauro	Р
Leanne Ford	Р
Mary Beaty	Р
Isabel Huerta	Р
Cynthia Roberts (alternate)	Α
Rebecca McCann (alternate)	Р

P: Present A: Absent V: Vacant

Staff: Fred D. Thomas, Mayor

Eric Molina, Transit Supervisor

Mary Lozano, Transit Operations Manager

Ben Gonzales, Deputy Public Works Director (Transit) Kelly Duffy, Community Services Coordinator (ES)

# 3. Agenda Review

No Revisions were made to the agenda.

4. Approval of Minutes: April 18, 2024.

Prior to approval of the minutes, Transit Supervisor Eric Molina made a suggestion of a correction on the minutes from April 18, 2024, Item 10. ADA Paratransit Advisory Committee Members Comments page 2, third paragraph. Changed minutes from Ruth stated other services for food delivery for passengers going to the market to use, instead of Dial-A-Ride to Ruth disagreed with Eric's comment and the ADA Regulation on trip purpose and stated that there are food delivery services in Simi Valley.

Rebecca McCann motioned and Leanne Ford second the approval of the minutes for July 18, 2024, with suggested changes.

# 5. Report of ADA Advisory Committee Chair

No report submitted.

## 6. Representative Reports

#### A. Mayor Fred Thomas

Mayor Thomas commented on the upcoming transit center which will move the buses off the street and into safer parking area.

# B. Deputy Public Work Director (Ben Gonzales)

Ben Gonzales updated the committee on the ADA/Dial-A-Ride Paratransit vehicles. The department is getting eight to twelve new vehicles in the next thirty days.

Ruth Lauro inquired if the vehicle would have wheelchair lifts.

Ben Gonzales confirm that they will be equipped with lifts.

#### 7. Public Statements

There were no public statements made.

## 8. Reports:

#### A. Update on Passenger Statistics

Eric Molina went over the statistical rider data for the last quarter and reported ridership continuing to increase compared to the previous quarter and previous year.

#### 9. New Business

#### A. Newly appointed Committee member.

Eric Molina welcomed the new appointed committee members Ruth Lauro, Leanne Ford, Isabel Huerta, Rebecca McCann, and Mary Elaine Beaty.

#### B. Appointment of Chairperson.

Ruth Lauro made the motion to elect Mary Elaine Beaty as Chairperson and Leanne Ford second the motion.

# 10. ADA Paratransit Advisory Committee Members Comments

Ruth Lauro further explained to the committee of the changes to the prior meetings minutes suggested by Eric Molina. Ruth explained that she only wants everybody to be on time, especially folks going to dialysis. Ruth stated the E-fare payment method needs to be pushed. Ruth would like the committee to be more involved to help promote E-fare.

Eric Molina encouraged the Committee to bring any ideas and all members are welcome to call Eric or Mary at any time to share ideas they may have.

Kelly Duffy commented that Mary Lozano and Ben Gonzales were present at all four of the neighborhood council meetings and spoke about Dial-A-Ride services.

Mary Elaine Beaty stated that when she is asked about Dial-A-Ride she gives them the Dial-A-Ride phone number to call for more information.

Ruth inquired about passengers no show policy because it makes the drivers run late when passenger don't show up for their pick-ups.

Rebecca McCann asked if no show passengers was a problem with Dial-A-Ride and if that is something that is going on.

Eric Molina responded and advised Rebecca of it not being a problem currently but it does occur from time to time.

Mary Elaine Beaty stated that it's the responsibility of the passengers to schedule their trips with sufficient time to be to their appointments ahead of time and dispatchers call you to let you know if you're going to be late.

Ruth stated that she is not getting any calls from dispatch if she is going to be late and would like to see that this rule be enforced.

Mary Elaine Beaty reported not receiving a call back from dispatchers when she left a message to book a trips at 4:30pm for the following day.

Eric Molina responded and stated that if a message is left before 5:00pm, a dispatcher should return the call and book their trip. Eric advised the committee that it would be addressed with the dispatchers.

11. ADA Paratransit Advisory Committee Coordinator's Report

No Report was submitted.

12. Adjournment: By consensus of the Committee present, the meeting adjourned at 4:05 p.m.