

ADA PARATRANSIT ADVISORY COMMITTEE MEETING QUARTERLY MEETING THURSDAY, APRIL 18, 2024 AT 3:00 P.M.

SIMI VALLEY SENIOR CENTER 3900 AVENIDA SIMI, SIMI VALLEY, CA 93063

AGENDA

- 1. Call to Order and Pledge of Allegiance
- 2. Roll Call
- 3. Agenda Review
- 4. Approval of Minutes:

January 18, 2024

- 5. Report of ADA Advisory Committee Chair
- 6. Representative Reports
 - A. Mayor (Fred Thomas)
 - B. Deputy Public Works Director Ben Gonzales (Transit)
- 7. Public Statements

This time is allotted for anyone who wishes to make a public statement or comment on matters within the subject matter and jurisdiction of the ADA Paratransit Advisory Committee. Comments are limited to five minutes per speaker, to allow everyone the opportunity to be heard.

- 8. Reports:
 - A. Update on Passenger Statistics (Transit Supervisor, Eric Molina)
- 9. New Business
 - A. E-Fare update (Mary Lozano)

10. ADA Paratransit Advisory Committee Member Comments

This time is allotted for Committee members to make a statement or comment on matters within the subject matter and jurisdiction of the ADA Paratransit Advisory Committee, which may include announcements and/or requests for future agenda items.

- 11. ADA Paratransit Advisory Committee Coordinator's Report (Eric Molina)
- 12. Suggested Future Agenda Items
- 13. Adjournment
- 14. Next meeting: Thursday, July 18, 2024, 3:00 p.m. Location Senior Center.

Ronald K. Fuchiwaki Public Works Director

If any interested individual has a disability that may require accommodation to participate in this meeting, please contact Simi Valley Transit's Dial-A-Ride services at (805) 583-6464. Upon advance notification of the need for accommodation, reasonable arrangements will be made to provide accessibility to the meeting.

MEETING MINUTES

1. Call to Order

Eric Molina called the meeting to order at 3:04 p.m.

2. Roll Call

Karen Bobango	Α
Ruth Lauro	Р
Leanne Ford	Р
Theresa Lewis	Α
Isabel Huerta	Р
Cynthia Roberts (alternate)	Α
Rebecca McCann (alternate)	Р

P: Present A: Absent V: Vacant

Staff: Fred Thomas, Mayor

Eric Molina, Transit Supervisor

Mary Lozano, Transit Operations Manager

3. Agenda Review

No Revisions were made to the Agenda.

4. Approval of Minutes: October 19, 2023.

Rebecca McCann motioned and Ruth Lauro seconded the approval of the Minutes for October 19, 2023.

5. Report of ADA Advisory Committee Chair

No report submitted.

6. Representative Reports

A. Mayor Fred D. Thomas:

Mayor Thomas informed the Committee of implementing motorcycle officers to start monitoring speeding vehicles in town.

B. Transit Operations Manager (Mary Lozano):

Transit Operations Manager Mary Lozano update the Committee on future travel training dates for 2024.

Mary also provide the Committee with information for a workshop for the Ventura Countywide Transit Plan being conducted at the Simi Valley Library.

Committee member Rebecca McCann inquired if Dial-A-Ride would provide transportation to the workshop.

Transit Supervisor Eric Molina responded advising the Committee to call to schedule the trip to the workshop with dispatch if they are interested in attending.

Committee member Ruth Lauro inquired as to how the Ventura Countywide Transit Plan will affect the Simi Valley drivers.

Mayor Thomas responded and explained that the workshop has been scheduled to disseminate information, and gather public input and get the publics thoughts and ideas.

7. Public Statements

There were no public statements made.

8. Reports:

A. Update on Passenger Statistics

Eric Molina went over the statistical rider data for the last quarter and reported ridership continuing to increase compared to the previous quarter and previous year.

B. ADA Committee recruitment

Eric advised the Committee of five ADA Committee terms ending in April of 2024. Recruitment will began on February 5, 2024, applications will be available on all the Dial-A-Ride vehicles and at the Senior Center.

9. New Business

A. Mary Lozano updated the Committee on the E-Fare. She suggested that advertising flyers be place on all the Dial-A-Ride vehicles.

Ruth Lauro inquired about advertising E-Fare at other locations to get the information to the riders.

Eric Molina suggested looking into posting information flyers at senior apartment complexes.

Mary Lozano stated that Transit will look into possibly adding the information to the Dial-A-Ride voicemail message and post flyers at senior apartment complexes.

10. ADA Paratransit Advisory Committee Members Comments

Ruth Lauro stated that she is not happy with the scheduling software because she is late to her appointments. She inquired why the system is in charge of the driver's schedule.

Isabel Huerta commented that she is never late to her doctor's appointments.

Ruth Lauro stated that medical appointments come first.

Mary Lozano responded stating that the service is a shared ride and trips are scheduled based on requested appointed times, origin and destination, and there is no preference regardless of travel purpose.

Eric Molina explained that the system is automated and is constantly checking the passenger trips on a daily bases, moving trips from one driver to another based on the driver's location and driver on-time performance. If a driver is running late, the scheduling system will move some of the drivers trips to other drivers that may have time or are nearer to the passenger's pick up location. Dispatchers also have the capability to move passengers as well and are constantly reviewing the driver's runs. However, if all the drivers have a tight schedule, there are no drivers for the system or dispatchers to move the trips to. Eric further explained that there can also be several factors for drivers to run late such as traffic, accidents, passenger delays and breakdowns.

Ruth Laura stated that in the past, she was picked up and dropped off faster to medical appointments before other passengers going to other places, and inquired if the Simi Valley Dial-A-Ride was an ADA medical bus service.

Eric Molina responded and explained that the Simi Valley Dial-A-Ride service is a paratransit shared ride type service and is available to any qualified passenger to use for travel regardless of the travel purpose. He advised Mary to call if there are any issues that come up during her trips.

11. ADA Paratransit Advisory Committee Coordinator's Report

No Report was submitted.

12. Adjournment: By consensus of the Committee present, the meeting adjourned at 4:07 p.m.