

# ADA PARATRANSIT ADVISORY COMMITTEE MEETING QUARTERLY MEETING THURSDAY, APRIL 21, 2022 AT 3:00 P.M.

# SIMI VALLEY SENIOR CENTER 3900 AVENIDA SIMI, SIMI VALLEY, CA 93063

#### **AGENDA**

- 1. Call to Order and Pledge of Allegiance
- 2. Roll Call
- 3. Agenda Review
- 4. Approval of Minutes: October 21, 2021, January 20, 2022
- 5. Report of ADA Advisory Committee Chair (Donna Delaney, Chair)
- 6. Representative Reports
  - A. Mayor (Keith Mashburn)
  - B. Deputy Public Works Director(Transit) (Ben Gonzales)
- 7. Public Statements

This time is allotted for anyone who wishes to make a public statement or comment on matters within the subject matter and jurisdiction of the ADA Paratransit Advisory Committee. Comments are limited to five minutes per speaker, to allow everyone the opportunity to be heard.

- 8. Reports:
  - A. Update on Passenger Statistics (Eric Molina)
  - B. Travel Training Update (Suspended due to Covid-19)

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- 9. New Business
  - A. Information Update for ADA/DAR Advanced Fare Payment (Eric Molina)
- 10. ADA Paratransit Advisory Committee Member Comments

This time is allotted for Committee members to make a statement or comment on matters within the subject matter and jurisdiction of the ADA Paratransit Advisory Committee, which may include announcements and/or requests for future agenda items.

- 11. ADA Paratransit Advisory Committee Coordinator's Report (Eric Molina)
- 12. Suggested Future Agenda Items
- 13. Adjournment:
- 14. Next meeting: Thursday, July 21, 2022, 3:00 p.m. Location Senior Center

/s/ Ronald K. Fuchiwaki Public Works Director

If any interested individual has a disability that may require accommodation to participate in this meeting, please contact Simi Valley Transit's Dial-A-Ride services at (805) 583-6464. Upon advance notification of the need for accommodation, reasonable arrangements will be made to provide accessibility to the meeting.

#### **MEETING MINUTES**

#### 1. Call to Order

Eric Molina (Acting Chair) called the meeting to order at 3:10 p.m.

#### 2. Roll Call

Karen Bobango	Р
Donna Delaney	Α
Ruth Lauro	Р
Theresa Lewis	Α
Steven Dean	Α
Rebecca McCann (alternate)	Р
Rosalie Berger (alternate)	Α

P: Present A: Absent V: Vacant

Staff: Keith Mashburn, Mayor

Ben Gonzales, Deputy Public Works Director (Transit)

Eric Molina, Transit Supervisor

#### 3. Agenda Review

No Revisions were made to the agenda.

## 4. Approval of Minutes

A Quorum was not present. The approval of the Minutes will carry over to the April 21, 2022 meeting for approval.

5. Report of the ADA Paratransit Advisory Committee Chair (Donna Delaney)

No Report was submitted.

#### 6. Representative Reports

#### A. Mayor (Keith Mashburn)

No Report was submitted. Mayor Mashburn mentioned that Transit was doing a good job by the lack of complaint calls received. Mayor Mashburn also added that he has received some phone calls regarding City traffic signs which need updating. He has brought this to the attention of the City Manager.

#### B. Deputy Public Works Director (Transit):

Deputy Public Works Director Ben Gonzales stated that Transit staff is researching different types of electronic payment systems for Dial-A-Ride that

would allow passengers to use forms of payment instead of cash. Nothing has been decided yet, but it is in the planning for the future.

#### 7. Public Statements

George Brown commented that he appreciated the service and staff, but was having difficulties with the ticket process. Mr. Brown requested paying for transportation services in advance to reduce any issues with payments.

Mr. Gonzales mentioned that he was looking into electronic payments or a pass system in the future.

Mayor Mashburn suggested placing the item on a future agenda.

#### 8. Reports:

#### A. Update on Passenger Statistics

Transit Supervisor Eric Molina went over the statistical rider data for the last quarter and reported ridership increasing compared to last quarter.

#### 9. New Business

Mr. Molina mentioned that the new Riders Guide was mailed out and if anyone needed one they could contact him.

#### 10. ADA Paratransit Advisory Committee Members Comments

Committee member Ruth Lauro stated that she has extended rides on the van picking up and dropping off passengers. She stated that she has been on the van for up to an hour before she is dropped off. She asked on behalf of dialysis patients if they could be dropped off first, to alleviate their time on the vehicle.

Mr. Molina responded and informed Ruth that ADA policies don't allow agencies to prioritize any passengers based on any conditions or circumstances.

#### 11. ADA Paratransit Advisory Committee Coordinator's Report

No Report was submitted.

12. Adjournment: By consensus of the Committee present, the meeting adjourned at 3:38 p.m.

#### **MEETING MINUTES**

#### 1. Call to Order

Donna Delaney (Acting Chair) called the meeting to order at 3:06 p.m.

#### 2. Roll Call

Karen Bobango	Р
Donna Delaney	Р
Ruth Lauro	Α
Theresa Lewis	Р
Steven Dean	Р
Rebecca McCann (alternate)	Р
Rosalie Berger (alternate)	Α

P: Present A: Absent V: Vacant

Staff: Keith Mashburn, Mayor

Christopher Latham, Transit Operations Manager Ben Gonzales, Deputy Public Works Director (Transit)

## 3. Agenda Review

No Revisions were made to the agenda.

## 4. Approval of Minutes

The minutes of July 15, 2021 were approved, as submitted.

5. Report of the ADA Paratransit Advisory Committee Chair (Donna Delaney)

No Report was submitted.

#### 6. Representative Reports

#### A. Mayor (Keith Mashburn)

No Report was submitted.

#### B. Deputy Public Works Director (Transit):

Deputy Public Works Director (Transit) Ben Gonzales stated that Transit is researching electronic payment systems for Dial-A-Ride that will allow passengers to use alternate forms of payment instead of cash. Nothing has been decided yet, but Transit is planning for the future.

#### 7. Public Statements

Joseph Bauer commented that he was late to his appointment due to other passengers being dropped off before him. Mr. Bauer was told by Transit Operations Manager Christopher Latham that they could discuss the issue outside of the meeting.

Karen Bobango suggested they should have a way to prioritize medical appointments versus shopping.

Christopher Latham assured Mr. Bauer that he would investigate the situation and follow up with him.

## 8. Reports:

#### A. Update on Passenger Statistics

Christopher Latham went over the statistical rider data for the last quarter and reported ridership increasing compared to last quarter.

#### 9. New Business

None.

#### 10. ADA Paratransit Advisory Committee Members Comments

Committee member Steven Dean wanted to commend Eric Molina on resolving his trip booking issue. Rebecca McCann inquired when the Committee would be returning to in-person meetings. Mayor Mashburn responded by stating that meetings will continue to be held via Zoom for the foreseeable future. He added that this determination is dictated from the County level and the City Manager. He informed the Committee that he would explain the process at the next meeting.

#### 11. ADA Paratransit Advisory Committee Coordinator's Report

No Report was submitted.

12. Adjournment: By consensus of the Committee present, the meeting adjourned at 3:30 p.m.